

**RULE IMPLEMENTATION PLAN
(RCW 34.05.328)
AMENDED WAC 192-800-150**

Introduction

Pursuant to RCW 34.05.328, the Paid Family and Medical Leave (PFML) division of the Employment Security Department (Department) hereby places into the rulemaking file this implementation plan.

This rule amendment provides clarity for designated representatives and estate executors on the time periods for which benefits may be payable on behalf of an eligible employee who has passed away.

1. Plan to Implement and Enforce the Rule

The amended rule will be integrated into operational policy and discussed with staff internally. It will also be, to the extent necessary, integrated into the program's technological functionality to automate processes and simplify the customer experience.

2. Plan to Inform and Educate Affected Persons

Information regarding amended WAC 192-800-150 will be posted on the Department's website. Customer service staff will be trained on the changes and be available by phone and email to answer customer questions.

Emails are sent to all PFML mailing list subscribers summarizing our rulemaking processes and providing updates on any rule changes. Additional information, including final rule text, is available on our rulemaking website.

3. Promote and Assist Voluntary Compliance

Customer service representatives will be trained on the changes to WAC 192-800-150 and will be available by phone and email to answer customer questions. Technological solutions, such as "popup" help text may also be developed in the future.

4. Plan to Evaluate Whether the Rules Achieve the Purpose for Which They Were Adopted

The Department will develop internal methods of evaluation if necessary. Given the relatively small population of affected employees, it is difficult to gauge metrics at this time.